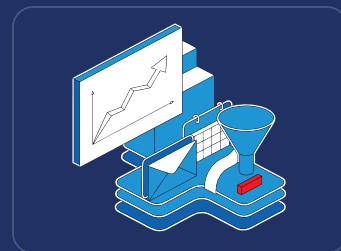


HUBSPOT · SERVICE HUB · FOUNDATION

Service Hub Foundation

A working help desk in 3 to 4 weeks: ticket pipeline, shared inbox, routing, knowledge base and a feedback survey.


PRICE
\$7,500
TIMELINE
3-4 weeks
SIZED FOR
Up to 15 reps
WHAT'S INCLUDED

- Help desk with 1 ticket pipeline
- Shared inbox with email and form channels
- Routing to up to 3 teams
- 10 snippets and templates
- Knowledge base with up to 25 articles imported
- 1 customer feedback survey
- 1 dashboard
- 1 admin and 1 agent training

NOT INCLUDED

- Breeze Customer Agent
- Customer portal
- SLAs
- Calling and chat
- Help-desk migration

You provide

- Ticket categories and routing rules
- Knowledge articles in an importable format

Assumptions

- Service Hub Professional or above

Done means: Tickets flow from email and forms to the right team; knowledge base live; trainings delivered.

COMMON QUESTIONS

How much does a HubSpot Service Hub implementation cost? Foundation is \$7,500 fixed for up to 15 reps. Growth, with three pipelines, SLAs, chat, a Breeze Customer Agent and a customer portal, is \$14,500.

Does it include the Breeze Customer Agent? Not in Foundation. Growth includes a Breeze Customer Agent grounded on your knowledge base; it can also be added to Foundation with the Breeze Agents Launch add-on.

Standard on every package. Every Launch package includes a named senior consultant from kickoff to go-live, a written project plan, weekly status, build and test in a sandbox where the platform has one, one UAT cycle, admin documentation, recorded training and 30 days of hypercare. Never included: software licenses, custom code unless listed, integrations not named, content beyond the numbers listed, legal or compliance approval, on-site work and travel.



Talk to a senior consultant

vantagepoint.io/packages/hubspot-service-hub-foundation

Book a free 30-minute CRM assessment: vantagepoint.io/get-started

Full scope, FAQs and the latest price are on the package page.