

AI · AGENTS

AI Agent Build

One production agent on Agentforce, Breeze, the Claude Agent SDK or the OpenAI API, with guardrails, a 30-case test set, monitoring and a runbook.


PRICE
Quote-based
TIMELINE
4-8 weeks
PACKAGE TYPE
Add-on project
WHAT'S INCLUDED

- 1 agent on Agentforce, Breeze, the Claude API / Agent SDK or the OpenAI API
- Up to 3 topics or jobs and up to 6 actions
- Grounding on up to 2 knowledge sources already accessible
- Guardrails, refusal rules and escalation to a human
- Test set of 30 scripted cases with pass criteria
- Monitoring dashboard
- Runbook
- 1 training
- Agentforce Launch on an existing Salesforce org is sold as this package

NOT INCLUDED

- Platform credits
- New data sources needing integration (quoted)
- Voice channel
- More than 1 agent

You provide

- Agent owner and test-case approvals
- Access to the knowledge sources

Assumptions

- Delivered remotely, in English

Done means: Agent meets the agreed pass rate on the test set in production.

COMMON QUESTIONS

Why is the Agent Build quote-only? Agent cost depends on the platform, the knowledge sources and how many actions touch live systems. We quote after the AI Readiness Assessment, whose fee is credited against the build.

Can you build on Agentforce for an existing Salesforce org? Yes. Agentforce Launch on an existing org is delivered as this package: one agent, up to three topics, tested against 30 cases, with monitoring and a runbook.

Standard on every package. Delivered by a named senior consultant with a written plan, weekly status, one UAT cycle, documentation of what we built and 30 days of hypercare on delivered scope. Never included: software licenses, custom code unless listed, integrations not named, content beyond the numbers listed, legal or compliance approval, on-site work and travel.



Talk to a senior consultant

vantagepoint.io/packages/ai-agent-build

Book a free 30-minute CRM assessment: vantagepoint.io/get-started
Full scope, FAQs and the latest price are on the package page.